

# CONNEMARA COAST

## HOTEL



## Guest Information A-Z



PLEASE DIAL 0 FOR RECEPTION IF YOU NEED FURTHER INFORMATION OR ANY ASSISTANCE DURING YOUR STAY

### ADAPTORS

EU adaptors and US adaptors are available from reception for a €5 deposit, refundable upon return.

### BARS & RESTAURANT

Please see menus and service times on our dining section

### CAR HIRE

A number of international companies have depots in Galway  
Contact reception for more information

### CHECK OUT TIMES

Check out time is 12 noon. A late check out may be organised where availability permits and this will incur an additional charge. Contact reception to check availability.

### CHILDREN

Children are an important part of the holiday atmosphere at the Connemara Coast Hotel. Ask Reception for details of our kids activities.

### CHURCH SERVICES

Contact reception for local church service times.

### CREDIT CARDS

We accept Visa, Mastercard, Laser/Maestro.  
There is also an ATM onsite.

### DOCTOR

Should you need medical assistance or require a Doctor, please contact Reception. Spiddal Medical Centre is located approx. 7km from the Hotel. A call-out will incur a fee.

### DRY CLEANING AND LAUNDRY

From Monday to Friday inclusive, (excluding Bank Hols), we provide a same day service. A Laundry bag is provided in your room. Please ensure your laundry is clearly marked and left at Reception by 8am. Please note this service is provided by a third party. and a minimum charge of €15 applies.

### FIRST AID

A first aid box is available at Reception and at the Coast Club.

### FIRE

In case of fire, please advise Reception immediately and vacate your room, closing all doors behind you. Consult the fire safety information on the inside of your door to familiarise yourself with emergency procedures and your nearest exit.  
In the event of a fire, DO NOT USE THE ELEVATOR.

### FLOWERS

Should you wish to order flowers, please contact Reception.

### HAIR SALON

The nearest salons are in Barna Village. Reception will be happy to help you make an appointment.

### HOUSEKEEPING

Extra pillows and room supplies are available upon request.

### INTERNET ACCESS

Enjoy complimentary high speed WiFi throughout the hotel.

### IRON

Your room has an iron and an ironing board.

### LEISURE CENTRE

Located on the ground floor of the hotel, Coast Leisure Centre facilities are complimentary to hotel residents and feature

**18.5m Swimming Pool & Toddler Pool**

**Jacuzzi, Sauna & Steam room**

**Outdoor Children's Playground**

**Fully Equipped Gym**

**Therapy Rooms**

**Tennis Courts**

Lockers are provided for your use in the changing rooms. We stock a full range of swimwear in our swim shop. Children under 16yrs are not permitted to use the pool after 6.30pm.

Please dial 234 to speak to the leisure centre team.

### LOST AND FOUND

All lost and found property is kept in our Accommodation Department. If you have mislaid something please email [lostandfound@connemaracoast.ie](mailto:lostandfound@connemaracoast.ie)

### MAIL / POSTAL SERVICE

There is a daily mail service, Monday to Friday (excluding Bank Hols). Incoming mail can be collected at Reception.

Outgoing mail should be left at Reception by 10am.

### MAINTENANCE

If anything in your room requires attention, contact Reception

### NEWSPAPERS

Complimentary local newspapers are available. National newspapers must be ordered the previous evening and will be delivered to your room and the price added to your room bill.

### PETS

We extend a warm welcome to service dogs. There are a limited number of suitable rooms available. Please book prior to arrival. Additional charges may apply.

### PHARMACY

There are pharmacies nearby in Barna Village and Spiddal.

### PHOTOCOPYING

Available through Reception.

### ROOM SERVICE

Please see menus and service times on our dining section

### SAFE

We are happy to accept valuables in our safe at Reception. Please note the hotel's liability is confined to that set out in the Hotel Proprietors Act, displayed beside Reception.

### TAXI

Contact Reception if you would like us to arrange a taxi.  
Or use the mytaxi app on your smartphone.

### TEA AND COFFEE

There are complimentary tea/coffee facilities in your bedroom.

### TENNIS COURTS

Our two all-weather courts are ideal for beginners and advance players alike. To book a court, please dial 234 and speak to the leisure centre team.

### TRANSPORT

Contact Reception for local bus services and car hire information

### WAKE UP CALLS

Please contact Reception to book your wake up call.